



## Fall River Health Services Patient Screening Process

For the safety of all our patients and staff, everyone will be screened as they enter our campus. This change in status at FRHS is to continue to prevent COVID-19 from entering the campus and providing another level of protection for our patients, residents and staff. This allows a safe environment for our patients without symptoms/direct exposure, to obtain needed medical care.

### **April 3, 2020; FRHS COVID-19 Process:**

- It is still highly recommended that if you are wondering if you should be screened for COVID-19, or if you are unsure whether you should come to the clinic for evaluation of any concerns, please call FRHS Rural Health Clinic at 745.8928 in advance.
- For the safety of our patients, residents, and staff, FRHS will be screening all vehicles when they arrive on campus. Once screened, patients will be directed to the most appropriate place for the next step in your care.
- Medical tents have been set up for our nursing staff to do a more in-depth assessment and the providers will be able to treat you outside of the facility.
- Please be prepared to answer the following questions:
  1. Have you, or anyone in your household, been in direct contact with anyone that has tested positive for COVID-19? If so, when?
  2. Have you, or anyone in your household, traveled outside of a 150-mile radius of Hot Springs within the last 14 days? If yes, where?
  3. Are you a resident of Fall River County? If not, where are you from?
  4. Are you currently having the following symptoms? Did they start within the last 14 days?
    - Fever
    - Cough
    - Chest congestion
    - Sore throat
    - Shortness of breath

***FRHS appreciates your honesty so we can determine the best treatment care for you.***

- Many respiratory symptoms can be managed at home, but our goal is to provide care in the most appropriate setting and decrease risks. If patients have respiratory symptoms, they will be screened by a provider at the screening tent. Treatment options will be initiated after the provider decision based on symptoms, travel, exposure, risk factors, etc. Care choices will be as follows:
  - Curbside abbreviated physical education
  - Curbside swab and COVID nurse follow-up
  - No medical intervention- patient will be sent home on isolation and a COVID nurse will follow-up
  - Care in treatment tent
- Currently there are no disruption for scheduled appointments. Please plan on arriving early to allow time to go through our screening processes.
- Fall River Health Services reminds you that the Emergency Room is not for COVID-19 testing or advice; please call FRHS Rural Clinic at 745.8928 for these needs. It's important that our Emergency Department team is available for patients with emergency symptoms.
- For further information, please contact us at 605.745.8910.

